

American Master Door

Limited Liability Warranty

Subject to the specific terms and conditions and this Warranty, American Master Door (AMD), LLC warrants to the original purchaser that the Master Door Leaf, Frame and Sub Frame shall be free from mechanical defects, and defects in material and workmanship for the lifetime of the product, while the original purchaser owns the product.

Limitations and Exclusions from Warranty

- The Warranty period for all the Master or American Master Door Panels including, but not limited to, Hard Wood, Fiber Resin, Pantograph Wood and Laminated components is one (1) year.
- The Warranty period for Master Door Profile, Locking Mechanism's, Door Seals, all Door Hinges, Handles, Peepholes, and Sills is one (1) year.
- This Warranty does not cover any Master product which has been damaged as a result of installation contrary to any Master's written installation instructions.
- This Warranty does not cover any Master Door product which has been modified by use of any non-Master recognized component.
- This Warranty does not cover any Master product which has scratches, abrasions or other defects caused by paints, solvents, or other chemicals, or by neglect, misuse, abuse, or unreasonable or extraordinary use or maintenance.
- The Warranty does not cover damage caused by accidents, acts of God, or normal wear and tear.
- This Warranty is non-transferable, and only applies to the original purchaser of the product.

Remedies

If a claim is made under this Warranty, and after investigation by American Master Door (AMD), proves to be valid, AMD, at its option, will repair is possible, or replace the defective product. Upon such repair or replacement, the original remaining Warranty period will continue in effect and be applicable to the repaired or replaced Master parts or products. If the warranted part has been discontinued, or if AMD or Master Door – Italy determines, in their sole discretion, that repair or replacement is inappropriate, AMD reserves the right to replace the warranted item with a similar component that is currently supported or offered by AMD or Master Door- Italy. Except as expressly provided in this Warranty to the contrary, AMD SHALL NOT BE OBLIGATED OR LIABLE FOR LABOR OR OTHER COSTS RELATED TO INSTALLATION, REPAIR OR REPLACEMENT; OR FOR LOSS OF OR DAMAGE TO, ANY MATERIAL WHICH IS NOT SOLD DIRECTLY TO THE PURCHASER THROUGH American Master Door.

Warranty Issues

All claims or other communications under this Warranty must be made to American Master Door. Each claim must be in writing, briefly describe defect, be accompanied by proof of purchase, and be submitted during the stated valid warranty period, and received during the warranted product / component lifetime and during the period of time that the original purchaser owns the product. The claimant must provide to AMD, any other reasonable requested information and evidence as required by AMD or Master Door - Italy, and, if requested, must permit inspection of the product by Master Door - Italy, AMD or their representatives. If, after investigation, it is determined that the claim is valid, the remedy will be performed by or on behalf of AMD as described under "Remedies" above.

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Limitations of Liabilities

Except as expressly provided in this Warranty to the contrary;

American Master Door, LLC MAKES NO, AND DISCLAIMS ALL, WARRANTIES, REPRESENTATIONS AND GUARANTEES (WHETHER EXPRESS, IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE BE LONGER THAN THE LIFETIME OF THE PRODUCT DURING THE PERIOD OF TIME THAT THE ORIGINAL PURCHASER OWNS THE PRODUCT, BEGINNING ON THE DATE WHEN THE PRODUCT HAS BEEN DELIVERED AFTER PURCHASE. SOME STATES DO NOT ALLOW EXCLUSION OF IMPLIED WARRANTIES, EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, AND THEREFORE SOME OR THE ENTIRE LAST SENTENCE UNDER "REMEDIES" ABOVE, AND THE IMMEDIATELY PRECEDING TWO SENTENCES DO NOT APPLY.

This Warranty is the only express Warranty provided by AMD. No employee, representative or agent, nor any other person, has authority to assume or incur on behalf of AMD any obligation or liability in place of or in addition to this Warranty. This Warranty provides specific legal rights. Other rights, which vary from state to state, may be available.